

## Career YOU by Franklin Women - Terms & Conditions

We're so excited to have you join [Career YOU by Franklin Women](#)! Before we get started, here are a few important things to know:

### 1. Course Access

1.1 Once you've enrolled and made your payment, you'll get access to the course materials from the commencement date of the course.

1.2 You'll need a reliable internet connection and the right technology to participate, so please make sure you're set up for a smooth learning experience.

1.3 Your enrolment is just for you - please don't share your login details or course materials with others.

### 2. Payments & Refunds

2.1. Course fees are payable in full at the time of enrolment unless a payment plan has been arranged.

2.2. If something unexpected comes up and you can't complete the course, you can request to defer to a future session. We'll review these on a case-by-case basis.

2.3. Refunds are only available if Franklin Women cancels or withdraws the course.

### 3. Course Content & Copyright

3.1. All course materials (videos, presentations, text, and downloads) belong to Franklin Women and are protected by copyright.

3.2. Please don't share or distribute course content without our written permission.

### 4. Privacy & Communication

4.1. We take the privacy of your personal data seriously and handle your information in line with the NSW Privacy and Personal Information Protection Act 1998 and our Privacy Policy.

4.2. We'll only use your details for course administration, communication, and to help improve our programs.

4.3. By enrolling, you agree to receive relevant course updates via email and/or text. (Don't worry, we won't spam you!)

## **5. Respectful & Inclusive Environment**

5.1. We want this to be a supportive and positive learning space! Please engage respectfully with the facilitation team and your fellow participants.

5.2. Any form of harassment, discrimination, or inappropriate behaviour isn't tolerated and may result in removal from the course without a refund.

## **6. Updates to These Terms**

6.1. We may need to update these terms from time to time. If we make any major changes, we'll make sure to let you know in writing.

*By enrolling in the course, you confirm that you've read and agreed to these terms.*

*If you have any questions about these Terms and Conditions, please email [hello@franklinwomen.com.au](mailto:hello@franklinwomen.com.au)*